

**APCO Member & Chapter Services Monthly E-Newsletter
May 2009**

Greetings to the APCO Chapter & Affiliates that I support as part of my duties with the APCO Member and Chapter Services Committee.

[Alaska](#)
[Idaho](#)
[Oregon](#)
[Washington](#)

*******CHAPTER OFFICERS: Please present this information to your chapter members electronically and at meetings or presentations. *******

Membership Numbers as of May 1, 2009.

Commercial	1,230	- a 8.0 percent decrease over last year.
		- a 3.3 percent increase over last month.
		- 9.6 percent of the total membership.
Active	7,632	- a 2.6 percent decrease over last year.
		- a 2.6 percent increase over last month.
		- 61.1 percent of the total membership.
Members	3,785	- a 4.1 percent decrease over last year.
		- a 3.3 percent increase over last month.
		- 29.5 percent of the total membership.
TOTAL:	12,847	- a 3.6 percent decrease over last year.
		- a 2.9 percent increase over last month.

In the month of April 2009 a total of 176 new members joined APCO.

The top new individual categories:	Telecommunicator/Dispatcher	43%
	Supervisor	14%
	Other	10%

The results of exit surveys has shown the top three reasons for individuals not renewing their membership is:

1. Reduced agency budget.
2. Agency no longer pays for membership.
3. Individual has left their agency.

In the last year only 2 responses have been received that individuals are dissatisfied with APCO and the services they provide.

Membership information is available at

<http://www.apcointl.org/new/membership/join.php>.

[APCO Institute Leadership Certificate Program \(RPL\)](#) (You still have time to register)

Thinking about becoming a Registered Public Safety Leader? Applications are currently being accepted for the July 15th class. RPL recipients receive a certificate of acceptance into the APCO Institute Registry of Public-Safety Leaders, a formal and prestigious acknowledgement of excellence within our industry.

The RPL Program is a series of online courses offered by APCO Institute, in cooperation with Flexstudy.com, the American Management Association's e-learning provider. You'll learn how to Communication with Authority, Build and Manage High-Performance Teams, Break Down the Barriers to solid Interpersonal Negotiations, Enhance Team Performance, Lead with Confidence and Integrity, Make a Difference Within our Association and our Industry, and Apply the Skill Sets Learned for the Betterment of Our Association and Our Industry.

For information on scholarships and an application go to:

http://www.apcointl.com/institute/RPL_program.htm.

For information on the APCO Institute and other classes available, you can visit their website at <http://apcointl.org/institute/>.

[Anyone for a Game of APCO-opoly?](#)

Help support your association and become a sponsor of APCO International's 75th Anniversary Edition of APCO-opoly. Certain to be a collector's item and with the game's unlimited shelf life, your Chapter Or Company will gain visibility every time public safety communications professionals play with family and friends. Your support helps support projects for public safety communications.

APCO-opoly's diverse sponsorship options fit into any budget. Sponsorships include APCO-opoly Money, Property Deed Cards, Patrons (Center of Board), Corners (GO!, Jail, Free Parking. Go Directly to Jail), and Properties or Utilities. Your Corporate Name or Chapter name would appear on the back of each piece of money, property deed or fate cards (formally called Chance and Community Chest) if that is what you will be sponsoring. Sponsorships are open to APCO Chapters and Commercial Sponsors. What better way to put your Chapter or Corporate name out in front of the public.

There is still time to be involved and purchase your piece of APCO-ology. The board layout will be going out to design before too much longer. Don't wait until it is too late or you just forget to call.

Reserve Your Space Today! To sign up for a sponsorship and for more information, please contact Kathy Schatel at 386-944-2483 or e-mail at schatelk@apco911.org.

Chapter Officers List

This month the Member and Chapter Services Committee is sending along with this E-Newsletter a copy of the latest Chapter Officer List on file with APCO Headquarters. We are asking that each chapter review this list and make sure you have listed all chapter officer positions **AND** the person listed is the correct person. A special emphasis is being made to verify your CCAM representative. Some chapters do not have this position listed and some that do list a CCAM do not have the correct name listed. Now is the time to review and update the list.

To update the Chapter Officer List go to <http://www.apcointl.org/new/membership/documents/chapterupdateform.pdf> and download the update form. The form should then be sent directly to APCO Headquarters. Once you have reviewed the list please send a quick email to your Member and Chapter Services Member representative and let them know if your list was correct as is or if you made any changes.

Your attention to this matter is greatly appreciated and helps to keep the Chapter Officer List current.

APCO Institute Pre-Conference Courses

Attending the APCO National Conference this August in Las Vegas? Prior to the start of the annual conference APCO Institute offers several APCO training courses. These courses provide the opportunity to obtain training while you are away for the conference. This year the Institute is offering the following courses:

Communications Training Officer	August 14 – 16, 2009
Communications Center Supervisor	August 14 – 16, 2009
Active Shooter	August 16, 2009
CISM: Group Crisis Intervention	August 14 – 15, 2009

Make sure your chapter members are aware of these training classes and the opportunity to broaden their professional background. To view complete information and register for these and any other APCO Institute courses visit APCO Institute web site at http://www.apcointl.com/institute/schedule_registration.htm.

Here to serve.

As your Chapter Representative on the Member & Chapter Services Committee please feel free to contact me with any questions or issues you feel I could be a help with. I may not know all the answers but I can certainly help to get you headed in the right direction.

Mary Sue Robey

Mary Sue
Member & Chapter Services Committee
Serving the Alaska, Idaho, Oregon
And Washington Chapters

Administrative Services Coordinator
Valley Communications Center
27519 108th Ave SE
Kent, WA 98030
253.372.1520 Office
253.372.1300 Fax
Email: marysuer@valleycom.org
Web Site: www.valleycom.org